Rajesh U

CONTACT

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📍 Bangalore

CAREER OBJECTIVE

Seeking a challenging position in the field of Cloud Computing, leveraging my experience, in technical expertise, and passion for cloud computing. I have good knowledge on Devops, Linux and AWS. Eager to further expand my knowledge and skills updated with emerging trends and best practices in the cloud industry.

STRENGTHS

- Good communication skills
- Quick learner
- Positive attitude
- Volunteering and community involvement

TECHNICAL SKILLS

- LINUX
- AWS
- DevOps

CERTIFICATIONS

Linux Administration, AWS and DevOps Training has been completed In Besant Technologies

INTERESTS

Work Experience – PTW Pole To Win | Technical Support Representative

From 25/02/2023
(City-Bangalore)
Tasks:

- Communication and customer service: interacts with users in a professional and courteous manner, providing clear and concise instructions, updates, and resolutions.
- Provide 24/7 support: we are handle incoming tickets, emails, or calls and provide initial troubleshooting and issue resolution.
- Documentation and knowledge base: support technicians contribute to the creation and maintenance of knowledge base articles, FAQs, Support Rocstar Games technical issues – Use our Knowledge Base Articles and receive assistance via Callback, Chat, Email
- Have hands on experience of Zendesk tool ticketing system, designed to help you track, prioritize, and solve customer support interactions. It is a cloud-based helpdesk platform that supports businesses covering customer service.

KEY SKILL AREA

- User administration and password policy management File
- Permissions
- Familiar with checking CPU and memory consumption commands.
- Having the knowledge of configuring servers
- Swap configuration
- cron tabs and scheduling Jobs
- Server Monitoring
- Have good knowledge on LVM management
- Have good knowledge on YUM configuration
- Creating IAM role In AWS Creating Virtual
- Private Cloud
- Launching EC2 Instances Creating S3 buckets, bucket versioning Knowledge on storage classes
- Have good knowledge on EBS, EFS Creating Load Balancer between the servers
- Applying Auto scaling to the servers Git for versioning controller
- Jenkins as integration tool
- CICD (Continuous Integration, Continuous Deployment)
- Maven tool for project management
- Ansible tool for configuration management
- Docker engine

EDUCATION:

1.Bachelor of Engineering, Mechanical Engineering, 08/2022
Global Academy of Technology - Bangalore
CGPA - 6.5

2.Intermediate, Computer Science, 05/2016
Narayana PU College 68% - Bangalore

3.SSLC, 03/2014
Vidyanikethan Public School - Bangalore
credit-8.0

PROJECTS :

1.Automating the manual tasks by using Jenkins and using git to store the
Jenkins script to ensure the its version is controlled. Provided the POC
on the containerization of the tasks/work, so that can run on any
environment like windows and Linux OS. Provisioning the system by
using ansible helped in the improving efficiency of work
accomplishments of the entire work.

2.Deploying an PHP application in EC2(ubuntu) and the connected to
RDS for data storage.

DECLARATION:
I do hereby declare that above particulars of information and facts stated are true,
correct and complete to the best of my
knowledge and belief.